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Managing The Unexpected Resilient Performance

Since the first edition of Managing the Unexpected was published in 2001, the unexpected has become a growing part of our everyday lives. The unexpected is often dramatic, as with hurricanes or terrorist attacks. But the unexpected can also come in more subtle forms, such as a small organizational lapse that leads to a major blunder, or an unexamined assumption that

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costs lives in a crisis.

Managing the Unexpected: Karl E Weick, Kathleen M ...

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Managing the Unexpected: Resilient Performance in an Age of Uncertainty. Since the first edition of Managing the Unexpected was published in 2001, the unexpected has become a growing part of our everyday lives. The unexpected is often dramatic, as with hurricanes or terrorist attacks.

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Managing the Unexpected: Resilient Performance in an Age ...

Managing the Unexpected Resilient Performance in an Age of Uncertainty • You can't plan for every thing. Something unexpected will always happen, from hurricanes to product errors. • Planning can actually get in the way of useful responses, because people see the world through the lens of their ...

(PDF) Managing the Unexpected Resilient Performance in an ...

Managing the Unexpected Authors Karl Weick and Kathleen Sutcliffe answer this question by pointing to high reliability organizations (HROs), such as emergency rooms in hospitals, flight operations of aircraft carriers, and firefighting units, as models to follow. These organizations have developed ways of acting and styles of learning that enable them to manage the

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unexpected better than other organizations.

Managing the unexpected | Guide books

- To become more resilient, emphasize learning, fast communication and adaptation.
- The person making decisions about how to solve a problem should be the person

Managing the Unexpected - ResearchGate

Managing the Unexpected: Resilient Performance in an Age of Uncertainty: Weick, Karl E., Sutcliffe, Kathleen M.: 0884529359180: Books - Amazon.ca

Managing the Unexpected: Resilient Performance in an Age ...

Buy Managing the Unexpected: Resilient Performance in an Age of Uncertainty 2nd Revised edition by Weick, Karl E., Sutcliffe, Kathleen M. (ISBN: 0884529359180) from Amazon's Book Store.

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Managing the Unexpected: Resilient Performance in an Age ...

Managing The Unexpected Jacksonville Florida February 28, 2005
Presenters: Karl Weick Kathleen Sutcliffe. ... unanticipated, and unexplainable variance in performance” ... The viewgraph ‘nothing has changed’ shifts attention from resilience.

Managing The Unexpected - High Reliability Organization

Improve your company's ability to avoid or manage crises. Managing the Unexpected, Third Edition is a thoroughly revised text that offers an updated look at the groundbreaking ideas explored in the first and second editions. Revised to reflect events emblematic of the unique challenges that organizations have faced in recent years, including bank failures, intelligence failures, quality failures, and other organizational

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Summary. Since the first edition of Managing the Unexpected was published in 2001, the unexpected has become a growing part of our everyday lives. The unexpected is often dramatic, as with hurricanes or terrorist attacks.

Managing the Unexpected: Resilient Performance in an Age ...

Karl E Weick and Kathleen M. Sutcliffe describe 5 principles of high reliability organizations in their book "Managing the Unexpected: Resilient Performance in an Age of Uncertainty." These principles can apply to any organization. Below are the 5 principles and how they relate to good practice in health care.

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The Five Principles of High Reliability Organizations in ...

Managing the Unexpected through Mindfulness. Weick, as a social psychologist, initially studied the effect of cognitive dissonance on performance. He subsequently studied the flow of action following surprise, enactment, sense making of the unexpected, and mindfulness. As a social psychologist he contributed the concept of collective mindfulness and collective enactment.

HRO Models | Weick and Sutcliffe

Since the first edition of Managing the Unexpected was published in 2001, the unexpected has become a growing part of our everyday lives. The unexpected is often dramatic, as with hurricanes or terrorist attacks. But the unexpected can also come in more subtle forms, such as a small organizational lapse that leads to a major blunder, or an unexamined assumption that costs lives in a crisis.

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Managing the Unexpected: Resilient Performance in an Age ...

Few business schools teach resilience, and today's managerial toolkit is dominated by financial performance management. As a result, very few companies are able to explicitly design for, measure ...

A Guide to Building a More Resilient Business

Description. Improve your company's ability to avoid or manage crises. Managing the Unexpected, Third Edition is a thoroughly revised text that offers an updated look at the groundbreaking ideas explored in the first and second editions. Revised to reflect events emblematic of the unique challenges that organizations have faced in recent years, including bank failures, intelligence failures, quality failures, and other organizational misfortunes, often sparked by organizational actions, this ...

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Managing the Unexpected: Sustained Performance in a ...

HRO behaviors can be recognized and further developed into high-functioning skills of anticipation and resilience. Learning organizations that strive for high performance in things they can plan for, can become HROs that are able to better manage unexpected events that by definition cannot be planned for.

Notes

High reliability organization - Wikipedia

2007, Managing the Unexpected: Resilient Performance in an Age of Uncertainty. with co-author Kathleen M. Sutcliffe, Jossey-Bass. 2009, Making Sense of the Organization (Volume 2) The Impermanent Organization, Blackwell.

Karl E. Weick - Wikipedia

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Uncertainty Karl E. Weick , Kathleen M. Sutcliffe Since the first edition of Managing the Unexpected was published in 2001, the unexpected has become a growing part of our everyday lives.

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